

Our HR Pros

Unparalleled Experience.
Outstanding Results.



Put the Expertise of Our HR Pros to Work for You

Our team of certified HR Pros does more than simply answer calls. They're industry-leading consultants for your organization — advising on workplace best practices, helping manage HR crises, conducting live trainings, and producing exclusive HR tools and resources. They make it easy for you to manage your HR compliance and employee relations needs, and stay ahead of the latest HR issues and trends. It's a level of expertise you can't find anywhere else.

The HR Pro Difference — By the Numbers

200
years of combined
experience

13
average years of
experience per HR Pro

11
number of HRCI-certified
Pros on the team

Continuously High Standards. Consistently High Ratings.

4.8 out of 5



HR Pro customer satisfaction rating
five years running

98%



of our current users would
recommend our services to others

Commonly Asked Questions About Our HR Team

How Many HR Pros Do You Have?

There are nearly 20 people on our HR team, including both certified HR professionals and HR support personnel, who assist with scheduling, research, and administration.

Are the HR Pros Certified?

All of our in-house HR Pros are certified by the Human Resources Certification Institute. We have PHR, SPHR and GPHR-certified Professionals. In addition, several of our HR Pros have other advanced degrees, including MBAs and a JD.

Where Do Your HR Professionals Get Their Information?

Our team uses a variety of sources to answer questions, including state and federal laws, our internal knowledge database, the HR Support Center, peer-reviewed sources, state and federal agencies, industry conferences and trainings, and their own independent research. Plus, they frequently collaborate on individual issues and questions to make sure they're giving the best advice possible.

How Are the HR Pros Selected?

We have a unique and rigorous hiring process. Hiring based solely on credentials is easy, but we look for a sense of empathy, the ability to work under pressure, an interest in or experience teaching, the ability to reduce complex ideas to plain language, and a pragmatic approach to HR. We also put each new HR pro through a 90-day review process (regardless of certification or experience), during which their responses are peer-reviewed and approved.

Do the HR Pros Answer Questions Directly?

Yes, HR questions are responded to by our HR Pros. More importantly, we don't simply to copy and paste an answer we found on a state agency's website or in a legal database. We take pride in putting our responses into concrete, actionable terms, and helping you understand the reason for the answer. Our HR Pros also publish articles, develop and deliver trainings, and speak at industry conferences. We believe this mix of work is crucial to staying up-to-date on compliance requirements, best practices, and the needs of our clients.



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